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# Improving Discharge for Patients with Hypertension in Pregnancy A Quality Improvement Initiative

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# Background

Maternal hypertension encompasses:

- Pre-existing hypertension
- Pregnancy-induced hypertension
- Pre-eclampsia
- Eclampsia

Together, these affected **63.6 per 1,000** deliveries in Canada in 2010/11 (CIHI, 2011)





**There are 3,000 deliveries  
at St Michael's Hospital per year.  
That's 190 affected women per year.**



## Follow-up is key

Delivery **is not necessarily** the cure.

Society of Obstetricians and Gynaecologists of Canada (SOGC) guidelines recommend:

132. Blood pressure should be measured during the time of peak postpartum blood pressure, at **days 3 to 6 after delivery**. (III-B)
133. Women with postpartum hypertension should be evaluated for preeclampsia (either **arising de novo or worsening from the antenatal period**). (II-2B)

# Treatment continues postpartum

SOGC guidelines recommend:

132. Severe postpartum hypertension must be treated with antihypertensive therapy to keep systolic blood pressure < 160 mmHg and diastolic blood pressure < 110 mmHg. (Class I-A)
133. In women without comorbidities, antihypertensive therapy should be considered to **treat non-severe postpartum hypertension** to keep blood pressure < 140/90 mmHg. (III-L)





# The care gap

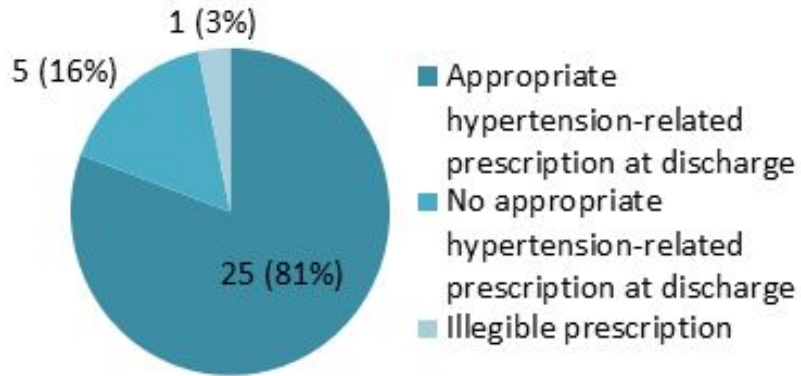
**We reviewed 858 charts** of women who delivered at St Michael's Hospital from Sep-Dec 2016 and identified these care gaps:

- **Flagging hypertension**  
31 patients were identified as having hypertensive disorders in pregnancy
- **Discharge prescriptions**  
6 patients (19%) were found to have inadequate hypertension-related discharge prescriptions
- **Follow-up care**  
9 patients (29%) had no documented hypertension-related follow-up plan or discharge instructions

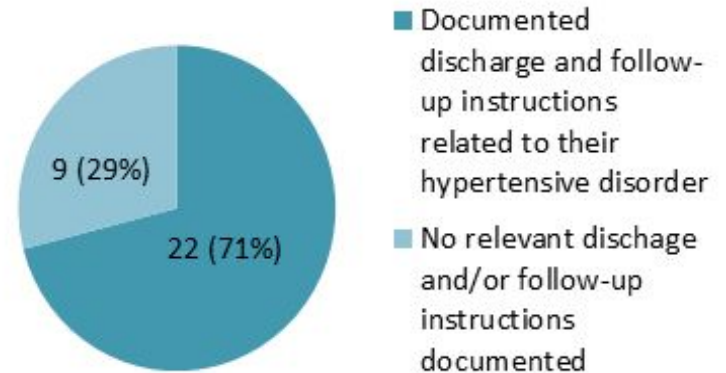
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# Results from review of 858 post-partum charts at St. Michael's Hospital

## Discharge Prescriptions



## Follow-up Plans



## Our aim:

Increase the proportion of postpartum women with an identified hypertensive disorder of pregnancy being discharged with an appropriate hypertension-specific plan (prescription, follow-up, or both) by 90% by May 2017.





## Our initiative

We designed a system designed to help **flag patients** with hypertension in pregnancy and **remind providers** to provide appropriate discharge **prescriptions**, arrange **follow-up**, and provide patient **counselling**.

# Multi-faceted approach

Provide **visual reminders** on charts of affected patients

Use a **checklist** to remind providers to give discharge **prescriptions** and arrange **follow-up**

Give **patient-oriented information sheets** to improve patient awareness



Check:



Hypertension in Pregnancy Quality Improvement Flowchart

For all patients, please assess:



Has your patient had hypertension during pregnancy?

Any of the following criteria:

- Hypertension diagnosed in pregnancy
- Chronic (preexisting) hypertension
- On an anti-hypertensive medication at any point (in pregnancy/in hospital)
  - E.g.: labetalol, nifedipine (Adalat), magnesium sulfate, hydralazine, methyldopa, etc.
- Preeclampsia, eclampsia, or HELLP

↓ YES



Flag the patient's chart by putting a **red clip** on the front cover.

For flagged patients, assess before discharge:

↓ 3 STEPS



**1** Has the patient been given a prescription for an anti-hypertensive?

→ Notify MD  
NO



**2** Has the patient been given the "Information for Patients with High Blood Pressure in Pregnancy" handout?

→ Notify MD and provide a copy to patient  
NO



**3** Is there a clear, documented plan for follow-up to monitor blood pressure after discharge?

→ Notify MD  
NO



### **Information for Patients with High Blood Pressure in Pregnancy**

You are being given this information sheet because you have had high blood pressure during your pregnancy.

#### **Please do the following after leaving hospital:**

1. If you have been prescribed medications for your blood pressure, please take these as prescribed.
2. Do not take anti-inflammatory pain medications (NSAIDS). This includes (but is not limited to): ibuprofen (Advil), naproxen (Aleve), and ketorolac (Toradol).
  - If you have questions about a specific medication, you can call Telehealth Ontario at 1-866-797-0000 (24/7).
3. See your family doctor within \_\_\_\_\_ to check your blood pressure.
4. See your obstetrician in 6 weeks for follow-up unless otherwise discussed.
5. Check your blood pressure at home or at a pharmacy at least once before your first doctor's appointment.
  - If it is above 160/110 (either number) please call your family doctor or obstetrician's office.
6. Seek medical attention immediately if you are feeling lightheaded/faint, have vision changes, upper abdominal pain, headache, nausea or vomiting, seizures, chest pain, shortness of breath or if you feel generally unwell or have any other urgent/emergent concerns.
7. If you have any further questions, contact your family doctor or obstetrician's office, or Telehealth Ontario at 1-866-797-0000 (24/7). If it is an emergency, you should call 911 or go to the nearest Emergency Department.

# Rollout Timeline

**October 2016**

Initial data collection, identify care gap and conceptualize QI initiative

**April 2017**

QI initiative launched at St Michael's Hospital, including RN training

2016

2017

**March 2017**

Iterative refinement: gather feedback from stakeholder representatives

**May 2017**

QI initiative trial period comes to an end; data review and feedback

# Not quite according to plan

We quickly encountered numerous challenges to our initiative rollout:

- Visual chart flags/markers **disappeared** from the ward
- Information posters were **taken down**
- Checklists & info handouts were moved out of sight from clerical and nursing staff, then **discarded**, and therefore were not included in charts



Of 9 nurses interviewed at the end of the trial period, only 2 (22%) recalled hearing about this QI initiative.

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# Qualitative feedback

“New initiatives need to fit into our existing workflow”

RN

“Computer order sets are easier to remember to use and would help adoption”

RN

“All the nurses on [the postpartum ward] need to be informed for this to work”

RN



# Post-initiative data review



This slide is blank - because there's no data yet.  
(Data will not be available until coded in July.)

# Take home lessons

We may not have data to review, but still gained some key insights:

- Buy-in from all providers is important
- Wide dissemination of initiative components and goals is key
- Overcoming institutional inertia can be a significant challenge
- Design with consideration of existing workflow may mitigate this



# Looking forward

- Generate buy-in with grand rounds
- Working closely with allied health from inception
- Improving uptake with a forcing function (Poka-Yoke)
- Back to the drawing board!
  - PDSA language: **study - act!**





# Thank you

Thank-you to Dr. Frecker (Michael Garron Hospital), staff & nurses at St Michael's Hospital, and our course directors and assistants for guiding us through design and implementation of this QI initiative.

**St. Michael's**

Inspired Care.  
Inspiring Science.